(org)wide services

ORGANIZATIONAL CLIMATE
SURVEY RESULTS

All Management

Respondents = 343

*LEGEND:
Somewhat Agree *Somewhat Disagree*
Agree *Disagree*
Strongly Agree *Strongly Disagree*

	PERCENT (%) FAVORABLE	PERCENT (%) UNFAVORABLE	№ NO RESPONSE	MEAN
LEADERSHIP				
Manager communicates in a positive and enthusiastic manner	91	9		5.0
I feel comfortable going to my manager with a problem	92	9	2	5.2
Manager treats me with dignity and respect	96	5		5.3
I have trust and confidence in my immediate manager	90	11	3	5.0
Manager helps me to do my job better	87	13		4.7
Manager has clearly defined my role and responsibilities	91	9	3	4.9
EMPLOYEE RELATIONS				
Favoritism is NOT a problem in my workgroup	88	13		4.9
I am proud to work for my manager	92	8	3	5.0
Working at ABC is a good deal for me	98	2	2	5.4
The overall morale in my workgroup is good	90	10	3	4.8
I am proud to work for ABC	99	1		5.5
TEAMWORK				
The people I work with cooperate to get the job done	95	4	2	5.0
Manager encourages teamwork and collaboration	94	7		5.1
TRAINING				
Manager helps me get the training I need to do my job	93	7	3	4.8
Manager provides me opportunities to learn new skills	90	10		4.9
DIVERSITY				
Manager demonstrates understanding of diversity	96	5	2	5.1
ENGAGEMENT				
I feel that my team is important to the success of ABC	100	<1		5.7
My supervisor's boss gives our team the support we need	90	10	3	4.8
ORGANIZATIONAL COMMITMENT				
I feel like I am a valued member of a team	96	4	3	5.1
I have confidence in the fairness of the executive management team	87	14	3	4.7
QUALITY				
Manager encourages me to share ideas to improve quality of services	95	6		5.2

NOTE: *Some rows may not add to 100% due to rounding.*

1*=Strongly Disagree, **2= Disagree, **3**=Somewhat Disagree, **4**=Somewhat Agree, **5**=Agree, **6**=Strongly Agree*